

**Island Roads**

Reception and Visitor Centre  
St. Christopher House,  
42 Daish Way, Newport  
Help desk: 01983 822440  
Enquiries: <http://www.islandroads.com>

Dated: August 2017

Dear resident / business owner,

Island Roads, working in partnership with the Isle of Wight Council and Freshwater Parish Council are upgrading, maintaining and enhancing Avenue Road / High Street, Freshwater between Princes Road and Tennyson Road.

We are writing to let you know about major carriageway and footway works which are due to take place shortly and to provide you with some information and guidance about what will happen during the works to enable you to plan accordingly. **All of the information is important but please take particular note of the section relating to your weekly waste and recycling collection.**

In order to minimise disruption, the scheme will be undertaken in phases and will include works to the kerbs, footway, carriageway and the introduction of a number pedestrian crossing points.

Due to the nature of the works, vehicular movements will be restricted at all times, however, access to Avenue Road Car Park will be available throughout the majority of the works. Pedestrian access will be maintained at all times, although there will be minor delays during the footway works which are unavoidable as the crew work across property thresholds, of which we will work closely with the businesses and residents affected.

The works are scheduled to commence on **Monday 11<sup>th</sup> September 2017** for approximately 12 weeks. However please watch the onsite boards for confirmation of the dates (example shown below).



Please note, there are a variety of factors including inclement weather and emergency works that may affect the timing of works.

The timeframe provided in this letter is as accurate as possible at the time of writing.

Please watch the signs that will be erected on site prior to the works for any changes to the start and end date.

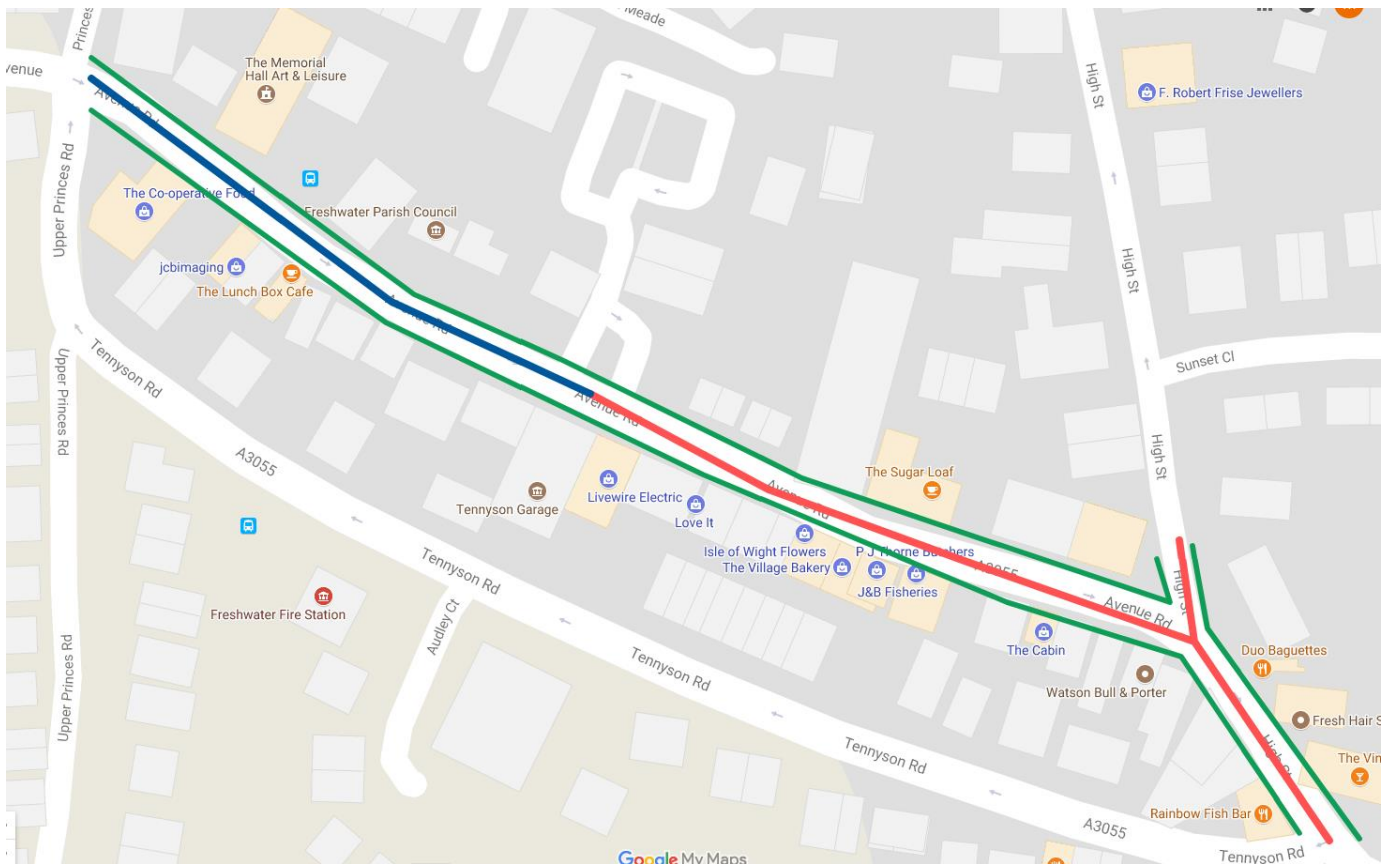
## Information Session

We will be holding two information sessions in the **small room** in the **Memorial Hall**, Avenue Road on **Tuesday 15<sup>th</sup> August 2017 between 12:00 till 16.30** and **Monday 21<sup>st</sup> August 16.30 till 19.30** to answer any questions you may have. We will have plans on display detailing the extents of the scheme and the traffic management.

## Summary of Works

<b>Location of works:</b>	<ul style="list-style-type: none"> <li>• Avenue Road / High Street, Freshwater between Princes Road to Tennyson Road.</li> </ul>
<b>Estimated duration of works:</b>	<ul style="list-style-type: none"> <li>• Commencing Monday 11<sup>th</sup> September 2017 for approximately 12 weeks. The works will be undertaken in 4 phases and the traffic management for each phase can be found below.</li> </ul>
<b>Time of works:</b>	<ul style="list-style-type: none"> <li>• The working hours during Phase 1, 2 &amp; 3 will be undertaken in the day between 08:00 and 17:00, Monday to Friday.</li> <li>• The working hours during Phase 4 will be undertaken at night between 19:30 and 06:00, Monday to Friday.</li> </ul>
<b>Safety measures during works:</b>	<ul style="list-style-type: none"> <li>• There will be no through traffic in Avenue Road / High Street, Freshwater between Princes Road and Tennyson Road during phases 2, 3 &amp; 4.</li> <li>• Access will be maintained at all times to Avenue Road Car Park during Phase 1, 2 &amp; 3.</li> <li>• Pedestrian access will be maintained at all times, although there will be minor delays during the footway works which are unavoidable as the crew work across property thresholds. We will work closely with the businesses and residents as and when they will be affected.</li> </ul>

## Map – Phasing Areas



## Phasing Works

Phase	Area	Works Description	Start Date (approximately)*	Finish Date (approximately)*
1		Footway resurfacing and kerbing works.	Monday 11/09/2017	Wednesday 04/10/2017
<b>Phase 1 Traffic Management:</b> <ul style="list-style-type: none"> <li>• Avenue Road / High Street, Freshwater will remain open to through traffic, however parking will be restricted in short distances as the works progress.</li> <li>• As and when the works progress across thresholds, we will communicate directly with affected businesses and residents as and when required.</li> </ul>				
2		Reconstruction of carriageway (approx. 350mm deep) and the construction of pedestrian crossing points.	Thursday 05/10/2017	Tuesday 31/10/2017
<b>Phase 2 Traffic Management:</b> <ul style="list-style-type: none"> <li>• Avenue Road / High Street, Freshwater will be completely closed to all vehicular traffic from Avenue Road Car Park to Tennyson Road and Sunset Close.</li> <li>• Access to Avenue Road Car Park will be via the Princes Road end of Avenue Road.</li> <li>• There will be no on-street parking in Avenue Road between Avenue Road Car Park and Princes Road.</li> <li>• Tennyson Road will be made two-way and there will be no on-street parking in this road.</li> <li>• High Street between Sunset Close and Heathfield Road will be made two-way and there will be no on-street parking in this road.</li> </ul>				
3		Reconstruction of carriageway (approx. 350mm deep) and the construction of pedestrian crossing points.	Wednesday 01/11/2017	Friday 22/11/2017
<b>Phase 3 Traffic Management:</b> <ul style="list-style-type: none"> <li>• Avenue Road, Freshwater will be completely closed to all vehicular traffic from Avenue Road Car to Princes Road.</li> <li>• Access to Avenue Road Car Park will be via the High Street from Heathfield Road.</li> <li>• There will be no on-street parking in Avenue Road between Avenue Road Car Park and High Street.</li> <li>• High Street between Avenue Road and Heathfield Road will be made two-way and there will be no on-street parking in this road.</li> <li>• Tennyson Road, Freshwater will be made two-way and there will be no on-street parking.</li> </ul>				
4		Carriageway Resurfacing	Thursday 23/11/2017	Friday 01/12/2017
<b>Phase 4 Traffic Management</b> <ul style="list-style-type: none"> <li>• Avenue Road / High Street, Freshwater will be completely closed to all vehicular traffic from Princes Road to Tennyson Road between 19:30 and 06:00 on each night.</li> <li>• There will be no access to Avenue Road Car Park between 19:30 and 06:00 on each night.</li> <li>• Phase 3 Traffic Management will be in place between 06:00 and 19:30.</li> </ul>				

## Available Parking

An agreement between Freshwater Parish Council and the Isle of Wight Council has been confirmed whereby residents of Avenue Road, Tennyson Road and the High Street, who will be unable to park vehicles on-street for the duration of the scheme, will be issued with a permit to enable free parking in a designated car parking space in either Moa Place Car Park or Avenue Road Car Park. In addition, 'one hour free parking' will be provided in Avenue Road Car Park for the duration of the works.

## Parking / Vehicle Removal

Island Roads will remove any vehicles that remain on the carriageway within the road closure and required additional parking restrictions (which will be highlighted by yellow traffic cones) and relocate them to a safe alternative location nearby. In these circumstances, you can locate your vehicle by contacting our help desk on 01983 822440. Please note that Island Roads have the authority to remove vehicles in these circumstances from the carriageway and costs may be charged to the registered keeper if a vehicle has to be relocated.

## Waste and recycling collection

**Household waste and recycling collection:** Your waste collection day will remain the same. However, the collection will take place before daily works begin. Therefore, **please ensure your waste or recycling is at the kerbside before 7am** on your normal collection day, the council cannot return for waste set out late. You may set your waste or recycling out from 7pm the night before your collection. Assisted collections will be collected from the agreed set out point.

If the crew are unable to access your road due to a change in start or finish time, please leave your waste or recycling out and it will be collected as soon as access is available either later in the day or the following morning.

**Commercial waste collection:** If our works coincide with your usual arrangements for commercial waste collection please contact your service provider directly to make alternative arrangements with them.

## Bus services

Bus stops located within the area of the road closure will not be in operation and alternative stops will be provided outside of the road closure area Bus information is provided on the Southern Vectis website: <http://www.islandbuses.info/> or by calling them on 01983 827000.

## Communication

Island Roads would like to create an email contact group of businesses and residents in the area, which will allow us to keep everyone updated throughout the works. If you would like to be included, please email [CIPAdmin@islandroads.com](mailto:CIPAdmin@islandroads.com) and include your name, address (and business if applicable) and telephone number (optional).

## For more information, you can:

Call: Island Roads Help desk by telephoning: 01983 822440

Visit: Our Visitor Centre (address at the top of this letter). Monday to Friday 10:00 – 16:00 hours

View: Our website [www.islandroads.com](http://www.islandroads.com) for more information about Island Roads and the services we provide and to view future planned works happening in your local area.

Talk: To our teams on site. The site team will be clearly identifiable during the works and happy to answer any questions you may have.

We recognise that these improvement works may cause some inconvenience for local residents and businesses but we hope any disruption will be offset by the long-term improvements we are making. We would like to thank you in advance for your assistance in enabling us to complete these works.

Yours faithfully,

Island Roads